

Information Bulletin



**WOODFOREST
ACCEPTANCE
SOLUTIONS®**

Date: May 18th, 2026

Subject: Memorial Day - Federal Reserve Holiday & Office Operations Notice

Dear Trusted Partner,

As a reminder, Memorial Day, observed on Monday, May 25th, 2026, is a Federal Reserve Holiday, and the Federal Reserve will be closed.

Woodforest Acceptance Solutions Operations is open. VAR requests and new application decisioning may be delayed with normal service levels resuming the following day.

Merchant Support, for existing customers, is readily available.

If you have questions, please contact us at MerchantSupport@WoodforestPay.com.

Thank you for your continued partnership.

Warm Regards,

Woodforest Acceptance Team

Upcoming Banking Holidays

The upcoming banking holidays (delays on VAR delivery) for 2026 include:

- Juneteenth, Friday, June 19th, 2026 (Observed)
- Independence Day, July 4th, 2026 (Observed)
- Labor Day, September 7th, 2026 (Observed)